



Leverage your Black Friday

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08 October 2024



Agenda

01 Introduction

02 Insights of Black Friday

03 Black Friday Preparation with Omnia

04 Black Friday Implementation

05 Check and Evaluate



Meet Your Hosts

**Brend
Kolfshoten**



Solution Consultant

2.5 Years Driving Growth at
Omnia
1 Year Shaping Dynamic
Strategies in Ticket Pricing

Developed a powerful forecast
model while pioneering
dynamic pricing innovations to
optimize profitability.

**Rara
Kartika Sari**



Solution Consultant

(Almost) 3 Years at Omnia

Joined as a Junior Consultant
and now am specialized in
pricing strategy implementation
in Omnia

Led the migration to Omnia 2.0



Insights of Black Friday



Scope of the research



Sports & Fashion industry & Electronics



German & Dutch market



Timeline: 2018 - 2023



Only focused on products with price fluctuations and constant data streams

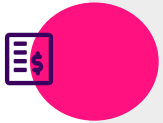


Key Findings



Early Discounts

Black Friday discounts start **10 days** in advance and get even more competitive over the weekend



Price Trends

Prices after Cyber Monday return to pre-Black Friday levels and gradually decrease towards Christmas



Impact Omnibus-Ruling

Companies behave differently before and after the Omnibus ruling



Life Cycle Products

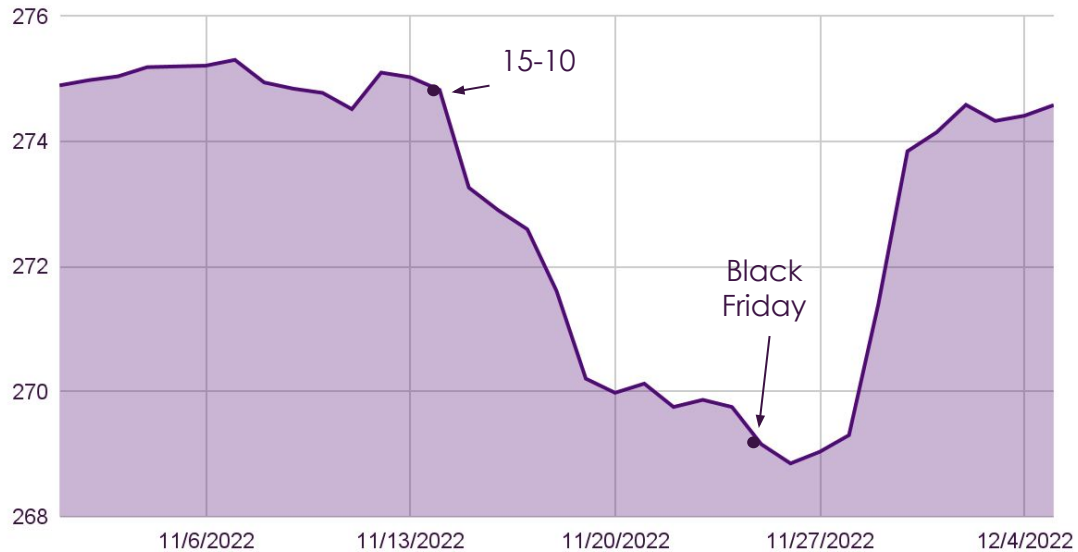
The Life Cycle get interrupted by Black Friday and will continue afterwards



Early Discounts

Some retailers start Black Friday discounts 10 days in advance. The weekend after Black Friday is even more competitive, with heavier discounts on Saturday

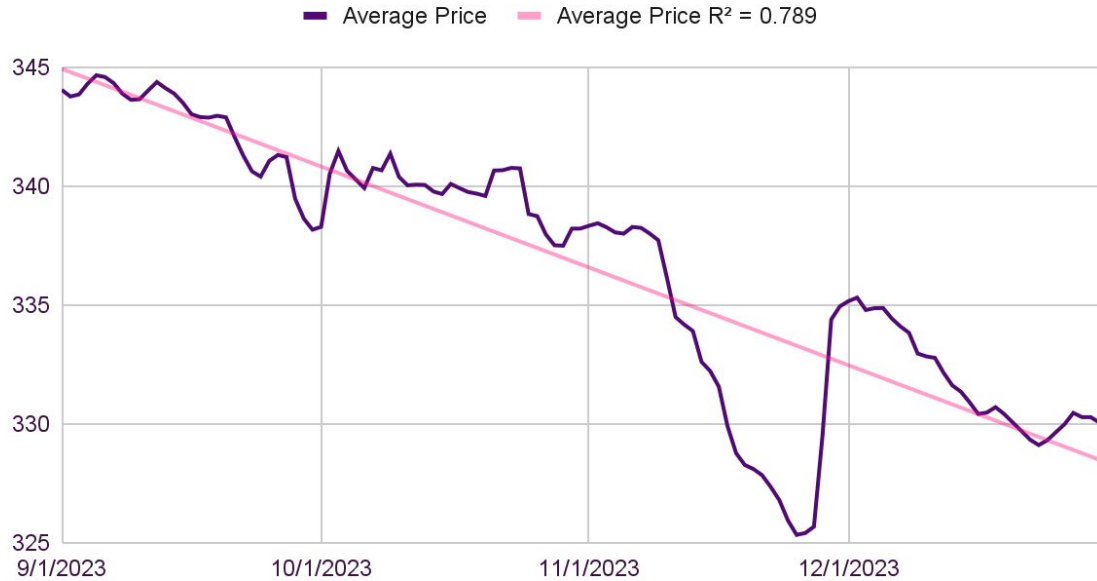
Average Prices 2022 Cyber Weekend (Normalized)



Price Trends

Prices after Cyber Monday return to pre-Black Friday levels and gradually decrease towards Christmas

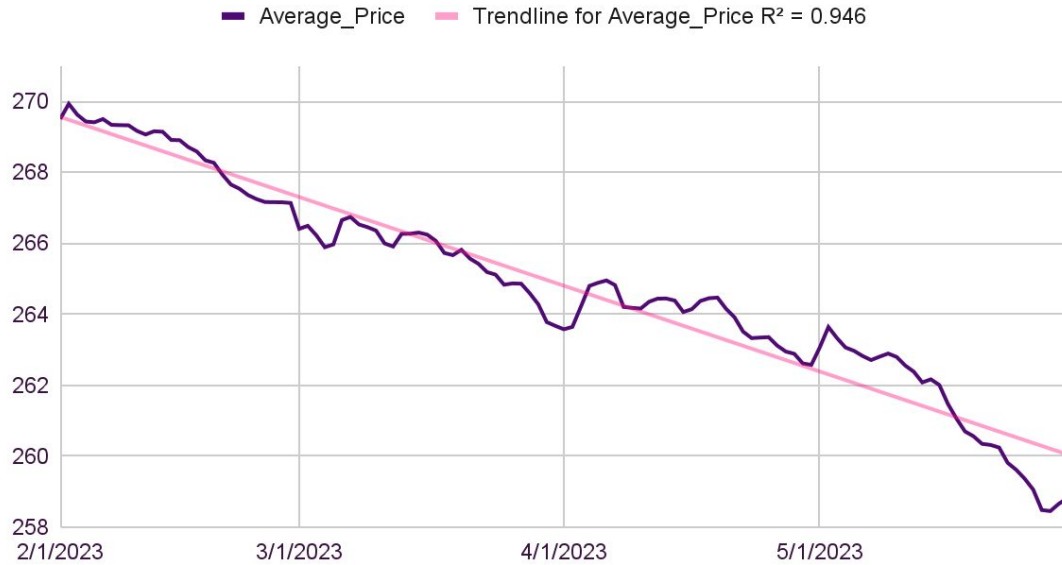
Average Price (Normalized Sept-Dec 2023)



Price Trends

Prices after Cyber Monday return to pre-Black Friday levels and gradually decrease towards Christmas

Average Price (Normalized Feb-May 2023)



Behavioral Changes Post-Omnibus Ruling

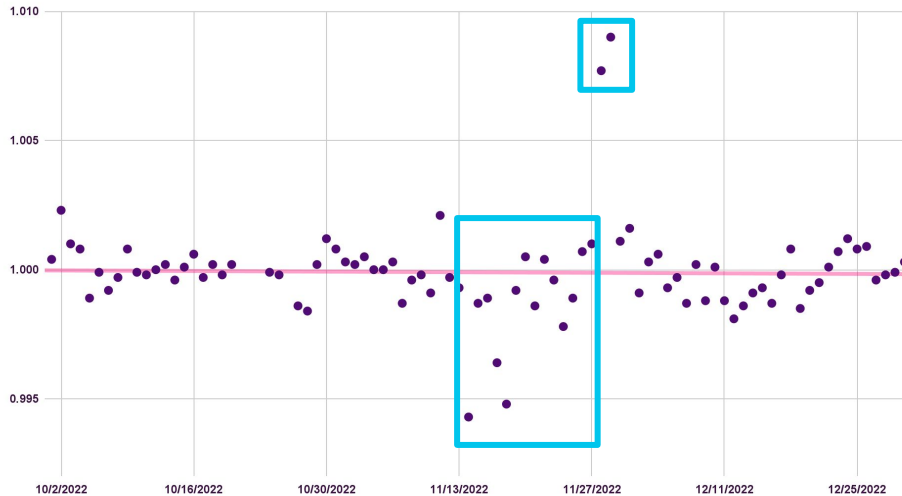
Before 2022, retailers raise prices before Black Friday to offer bigger discounts. In 2023, retailers froze the natural Product Life Cycle decay earlier, with fewer products on promotion.



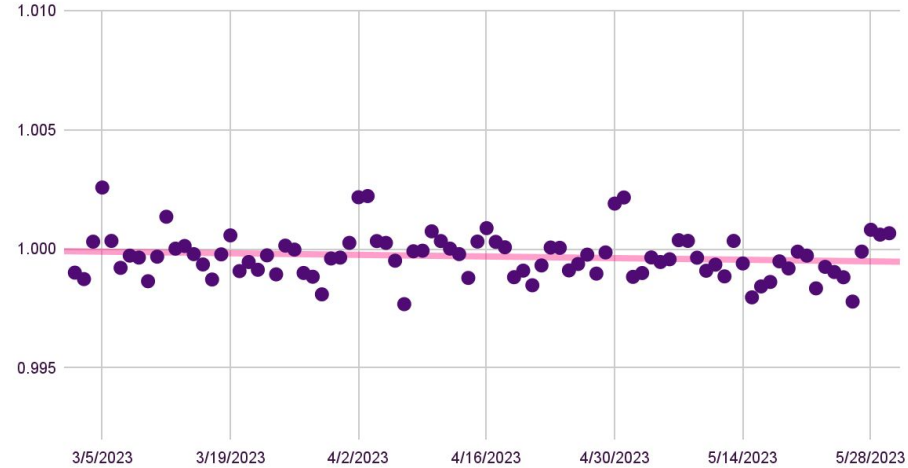
Lifecycle Products

Black Friday is used to sell products reaching the next product lifecycle, especially in Electronics. Price are held before Black Friday and the accumulated decay is used as discounts

Price Ratio Trends Over Time (Oct-Dec 2022)



Price Ratio Trends Over Time (Mar-May 2023)



Black Friday Preparation with Omnia



Identifying Key Players

Blacklist offers based on competitor available stock information/price

Detect price-competitive retailers on specific brands by analyzing the **Price Ratio Variance**

1st Slice By: Shop name | 2nd Slice By: Brand | Benchmark By: Price Ratio Variance | Shop Name: is any value | Domain: is any value | Show Valid offers only: any value Yes | Tag Name: is brand | Tag Value: is CISCO | just now

EAN: is any value | SKU: is any value | Day: Today

Top 10 Performers (Slice 1)

	Shop Name (1st Slice)	Price Ratio Variance (Benchmark)
1	Amazon.nl Marketplace	133.32
2	bol Plaza	0.97
3	bol Plaza België	0.87
4	bol Plaza	0.79
5	Informatique	0.5
6	Informatique België	0.5
7	Dectdirect.nl	0.49
8	DectDirect.NL	0.42
9	Azerty	0.38
10	LASystems.be zakelijk	0.34

Unique Shops (1st Slice): 33

Unique Brands (2nd Slice): 1

Benchmark Distribution

Slices (Top 100)

	Shop Name (1st Slice)	Brand (2nd Slice)	Price Ratio Variance (Benchmark)
1	Amazon.nl Marketplace	CISCO	133.32
2	bol Plaza	CISCO	0.97
3	bol Plaza België	CISCO	0.87
4	bol Plaza	CISCO	0.79
5	Informatique België	CISCO	0.5
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7	Dectdirect.nl	CISCO	0.49
8	DectDirect.NL	CISCO	0.42
9	Azerty	CISCO	0.38
10	LASystems.be zakelijk	CISCO	0.34



Analyzing Key Products

Identify products with significant price deviations per domain by analyzing the **Price Stability Score**

1st Slice By

2nd Slice By

Benchmark By

Shop Name

Domain

Show Valid offers only
 any value Yes

Tag Name

Tag Value

EAN

SKU

Day *

Top 10 Performers (Slice 1)

	Product Name (1st Slice)	Price Stability Score (Benchmark)
1	EK Water Blocks EK-Tube ZMT Black	100
2	Middle Atlantic 6PC. EBS CONTRACT PA...	99.87
3	ARCTIC BioniX F140 Computer case Fan ...	99.8
4	Akasa AK-ICR-11 memory card reader U...	99.78
5	Middle Atlantic MEMBER, FITS 16DP PPM'S	99.77
6	BitFenix ATX 24-Pin 30cm 0.3 m	99.6
7	Midd. Atlantic PAIR 27SP (472S) RACK R	99.49
8	Midd. Atlantic VWM LL FR DR KIT 36S 42...	99.49
9	Middle Atlantic 3-1-4W, 13SP, TIE PST, 6PK	99.39
10	Midd. Atlantic 500PC 10-32X3-8 RK SCR...	99.31

Unique Product Names (1st Slice)

1,496

Unique Domains (2nd Slice)

4

Benchmark Distribution

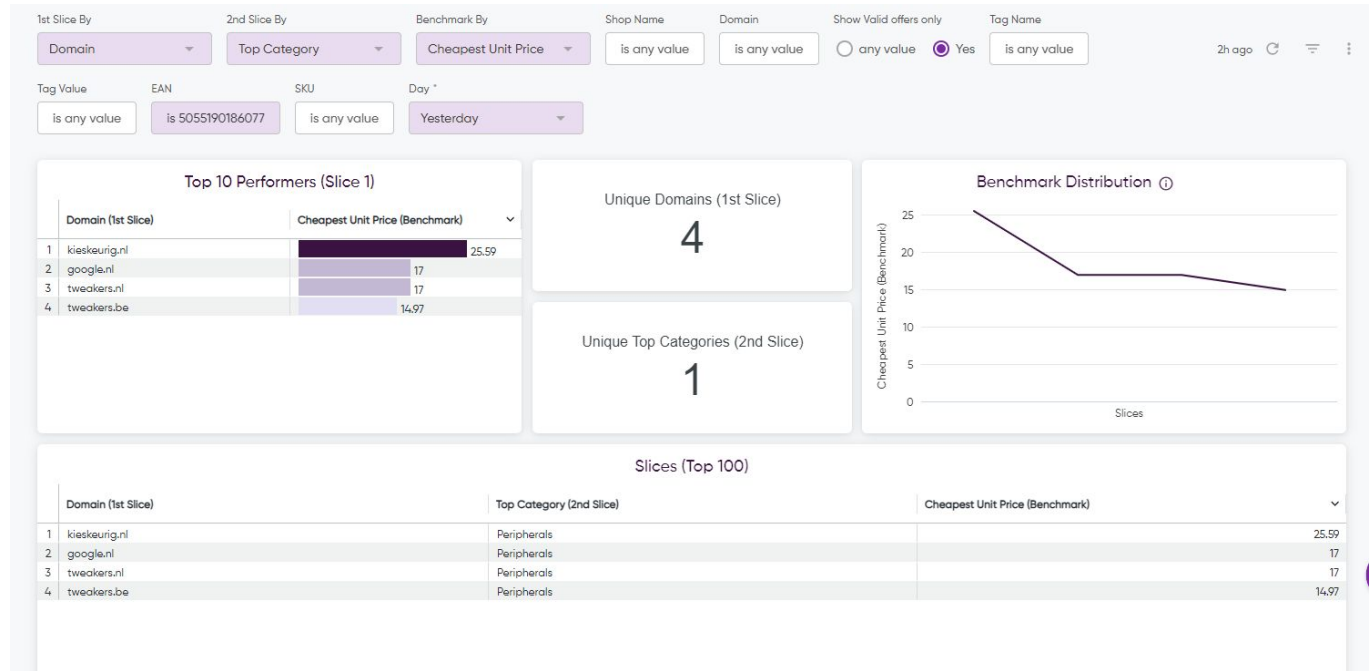
Slices (Top 100)

	Product Name (1st Slice)	Domain (2nd Slice)	Price Stability Score (Benchmark)
1	Duracell Digital Camera Battery Charger	kieskeurig.nl	0
2	Duracell Digital Camera Battery Charger	tweakers.nl	0.13
3	Duracell Digital Camera Battery Charger	tweakers.be	0.21
4	Duracell Digital Camera Battery Charger	google.nl	0.59
5	Thrustmaster HOTAS Warthog Dual Throttles Black USB Flight Simulator PC	kieskeurig.nl	0.84
6	Flash USB 2.0 64GB ADATA UV210 silver	google.nl	3.69
7	Lexmark 4-Bin Mailbox - Printer mailbox	kieskeurig.nl	5.61
8	Intenso Basic Line USB flash drive 16 GB USB Type-A 2.0 Black, Silver	kieskeurig.nl	6.26
9	EK Water Blocks EK-CoolStream CE 140 Black	tweakers.be	6.35
10	Epson 18XL - 66 ml	kieskeurig.nl	6.9



Evaluating Key Domains

Analyze relevant Marketplaces/Domains for promotions and marketing spend by examining the Cheapest Unit Price



Black Friday Implementation

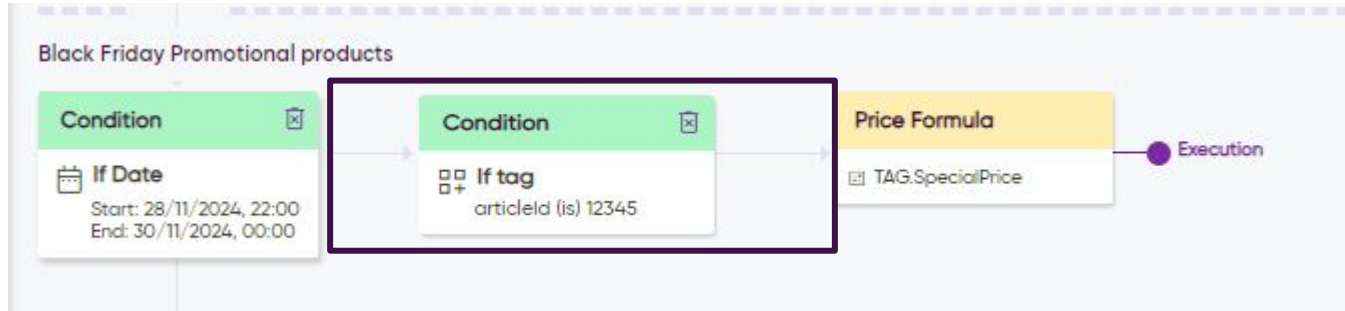


Special Price/ Promotional Price

- Products on brochures, newsletters, or advertisements with special fixed prices for a limited time.
- Typically popular products.
- High runners that have good market demand and high web traffic.
- Attract many potential customers to visit the webshop/ website.

Example:

On 29th of November, products with non zero special price, will have the price fixed at that special/ promotional price.

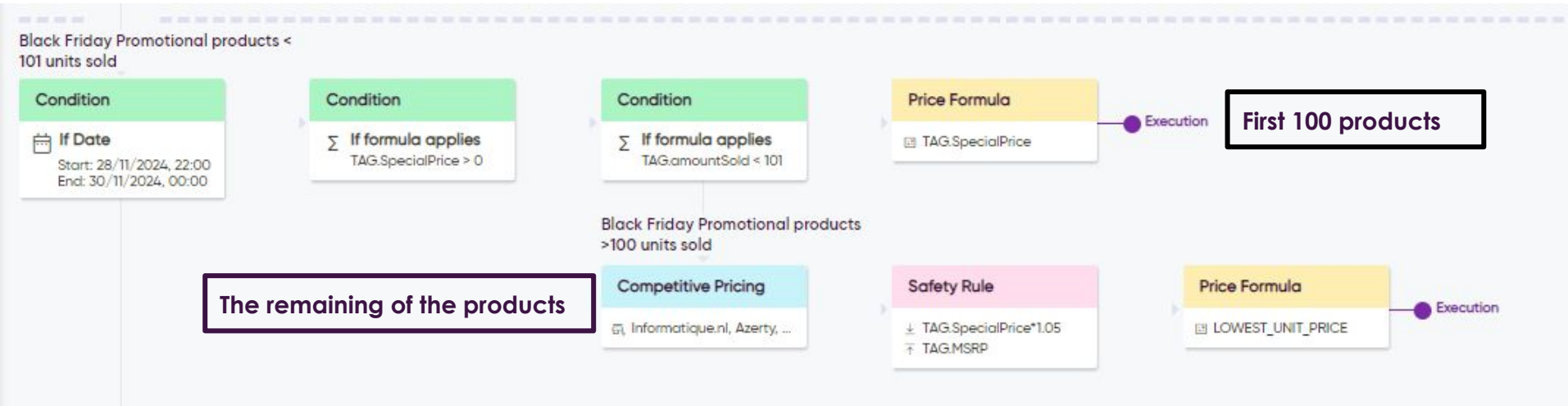


Special Price/ Promotional Price

Special price only for X units sold, after which it will follow the prices in the market with assigned safety rules.

Example:

On 29th of November, only **the first 100 units** of the products with assigned special/ promotional prices, will have the promotional price and once it reaches 100, the next the price will follow the lowest price of the selected competitors with a minimum boundary of the promotional price/ special price + 5% and a maximum boundary of the MSRP/RRP



Follow the Price Movement in the Market

- Retailers have started lowering their prices 10 days before the Black Friday.
- Dynamic promotion for the assortments.
- Include the products with fixed promo prices, to follow the movement in the market before the Black Friday period
- Multiple conditions that can be used in combination: stock age, choose selected competitors, google analytics, sale through rate and others.

Example:

From 19th of November, for Electronics products, depending on their stock age, the price is following the cheapest price amongst the selected competitors with minimum and maximum safety price.



Avoid Price War

Do not always follow the cheapest but specify in which situation you want to follow the market down

Example:

From 19th of November, for the Electronics products, depending on their stock age, the price is following the cheapest price amongst the selected competitors with minimum safety price and maximum price **ONLY IF** there are **at least 2** of these selected competitors with prices lower than your current selling price.

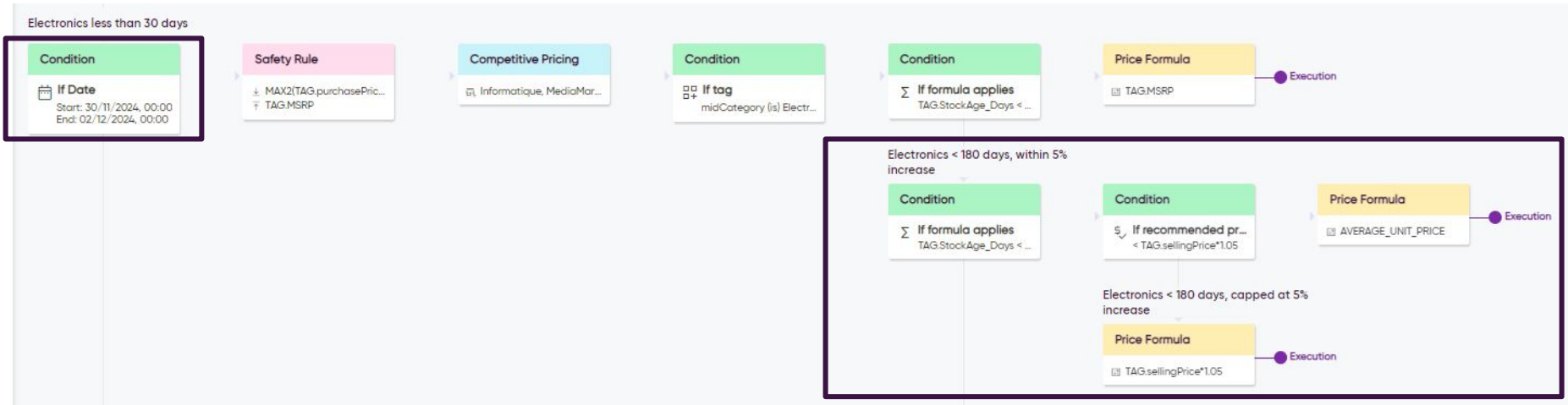


Maintain Stabilized Price Increase

Follow the market as retailers start increasing their prices post Black Friday but at a steady rate to avoid too big of price fluctuations.

Example:

From 30th November until the end of Cyber Monday, follow the average price in the market amongst selected competitors but in case of sharp price increases, cap the increase at max. 5% with maximum boundary of MSRP/ RRP and minimum price is either promotional price or minimum margin/ markup



Plan Ahead

- Start constructing and testing your desired Black Friday pricing strategy tree ahead of time.
- Make use of the revert strategy feature to save old and new pricing strategy tree.
- Press that manual calculate prices button as often as you need as you are doing the trial and error of your Black Friday Strategy without disturbing your usual pricing flow.
- Easily revert back to the standard pricing strategy once Black Friday period is over

The screenshot shows a software interface for managing pricing strategies. At the top, it displays 'Pricing Strategy' and 'Demo - Consumer Electronics'. Below this, there's a status bar with 'Updated at: 07/10/2024 16:59', 'Updated by: rara@omniaretail.com', and a 'Revert Strategy' button. A modal dialog box is open in the center, titled 'Do you want to revert to another strategy?'. This dialog contains a table with the following data:

Version	Updated at	Updated by	Comment
27	07/10/2024 16:59	rara@omniaretail.com	
26	07/10/2024 13:59	rara@omniaretail.com	
25	03/10/2024 16:47	rara@omniaretail.com	
24	03/10/2024 16:01	rara@omniaretail.com	black friday draft
23	03/10/2024 09:49	rara@omniaretail.com	black friday webinar draft
22	22/08/2024 16:27	d.suderland@omniaretail.com	revert

The background interface includes a 'My shops' section, a 'Library' sidebar with options like 'Formula', 'Competition', 'Date', 'Competitive pricing', 'Target Position', and 'Price Gap', and a main workspace with buttons for 'Copy', 'Paste', 'Refresh', 'Save', and 'Calculate Prices'.



Check and Evaluate

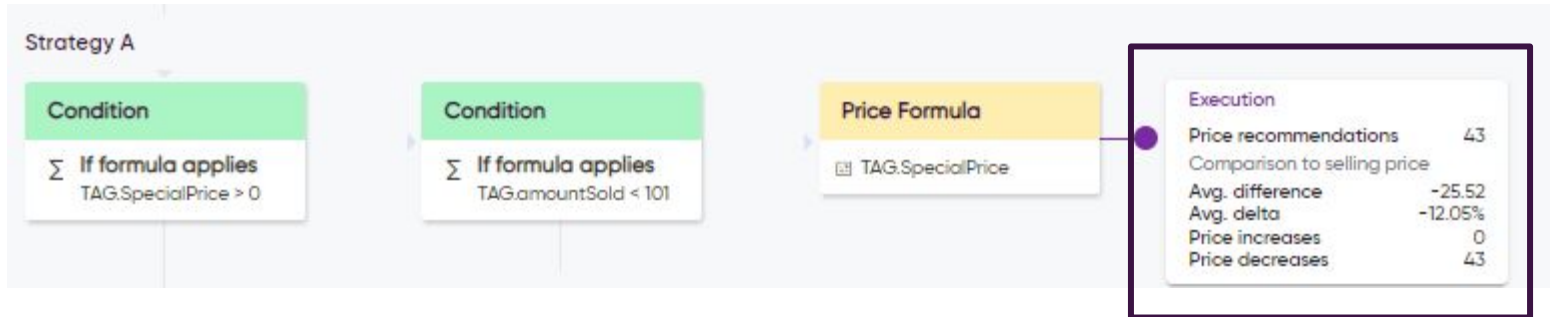


Make use of Strategy Branch Statistics

Analyse the impact of your new strategies: how many products are affected, how will the price change and how big are the impacts in comparison to the current selling price.

Example:

Check if there are the same number of products that you are expecting to have the promotional price vs the number of products that go through the special price branch.

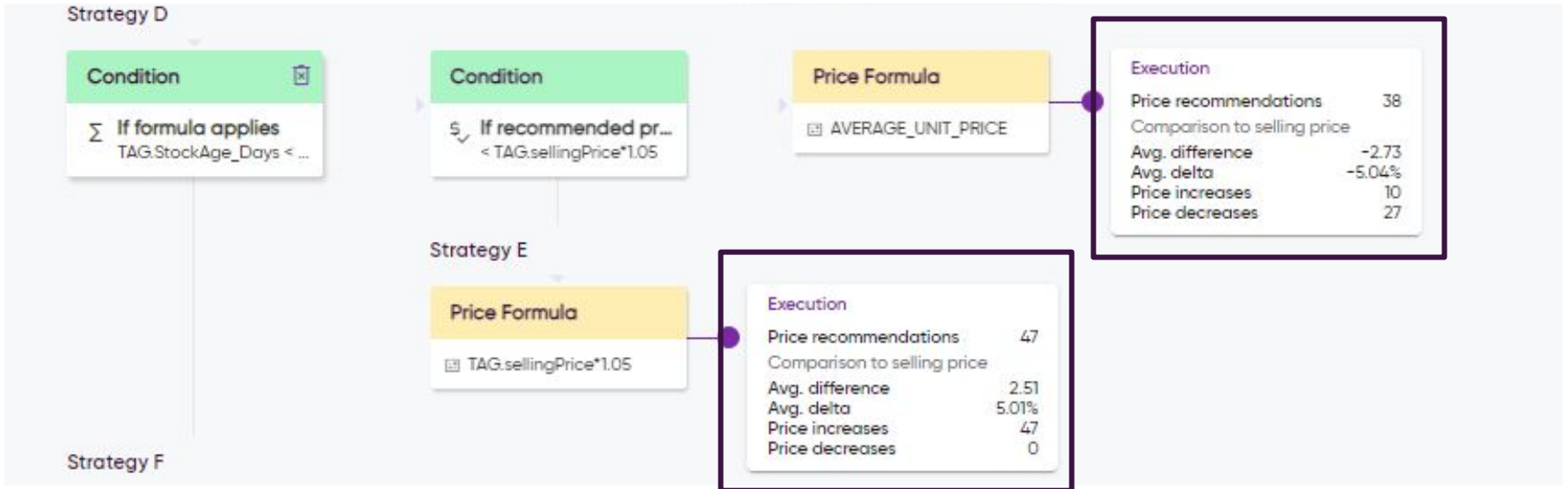


Make use of Strategy Branch Statistics

Evaluate how the additional market conditions and fine-tuning the magnitude of accepted price changes affect how the products are priced.

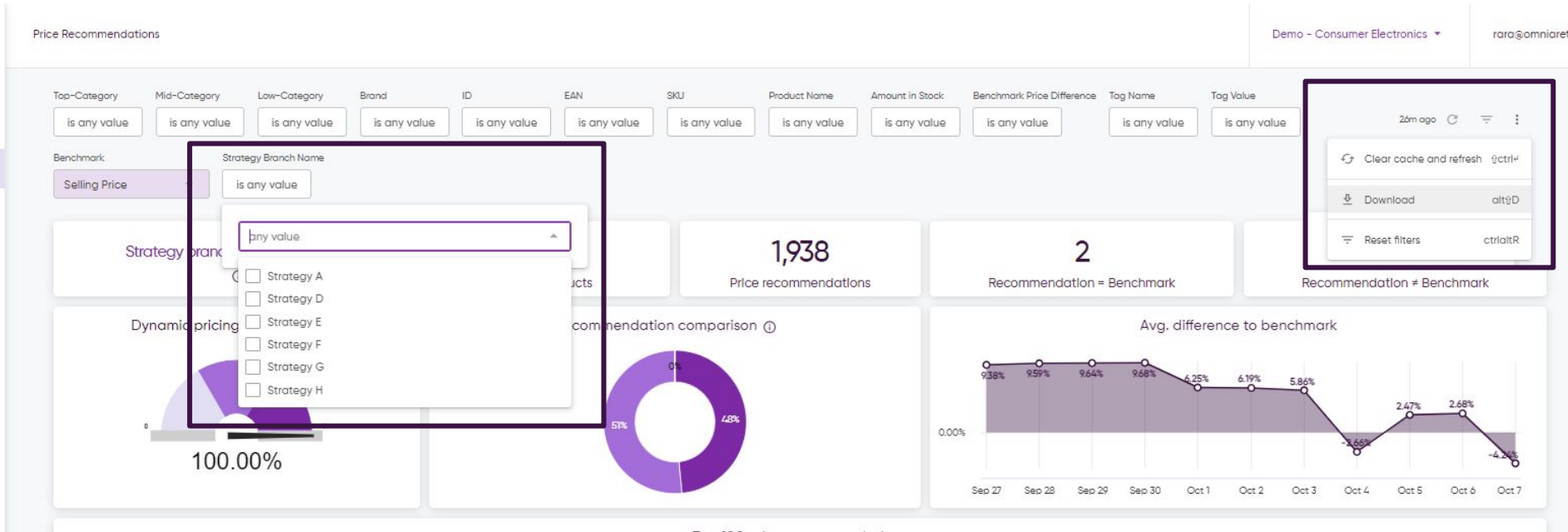
Example:

How many products hit the average price in the market vs those that hit the maximum price increase of 5%



Analyze Results Per Strategy Branch Name

Filter on the different strategy names in order to find out which products are affected by the different strategies and analyze what is happening in the market on product level. Download the table and share with your team if needed.



Analyze Results Compared to Benchmarks

Filter on the benchmark that matters to you. Min price boundary and Max price boundary are useful benchmark to see how well you are pricing your products in the market.

If you have a lot of products that hit your minimum safety boundary, you might want to take a look at the competitors that you have selected if they are worth competing with, fine-tune the market condition in case of huge price decrease by your competitors or the data used in calculating the minimum boundary, sometimes, it can happen that incorrect data is imported in Omnia.

Price Recommendations

Demo - Consumer Electronics ▾

Top-Category	Mid-Category	Low-Category	Brand	ID	EAN	SKU	Product Name	Amount in Stock	Benchmark Price Difference	Tag Name	Tag Value
is any value	is any value	is any value	is any value	is any value	is any value	is any value	is any value	is any value	is 0	is any value	is any value
Benchmark	Strategy Branch Name										
Min Price Boundary ▾	is any value										



Check and Evaluate

Pricing Strategy Explain Why

Demo - Consumer Electronics

rara@omniaretail.com

Updated at: 07/10/2024 22:12 | Updated by: rara@omniaretail.com

Last calculation: 07/10/2024 22:12 | Failed calculations: - | Success

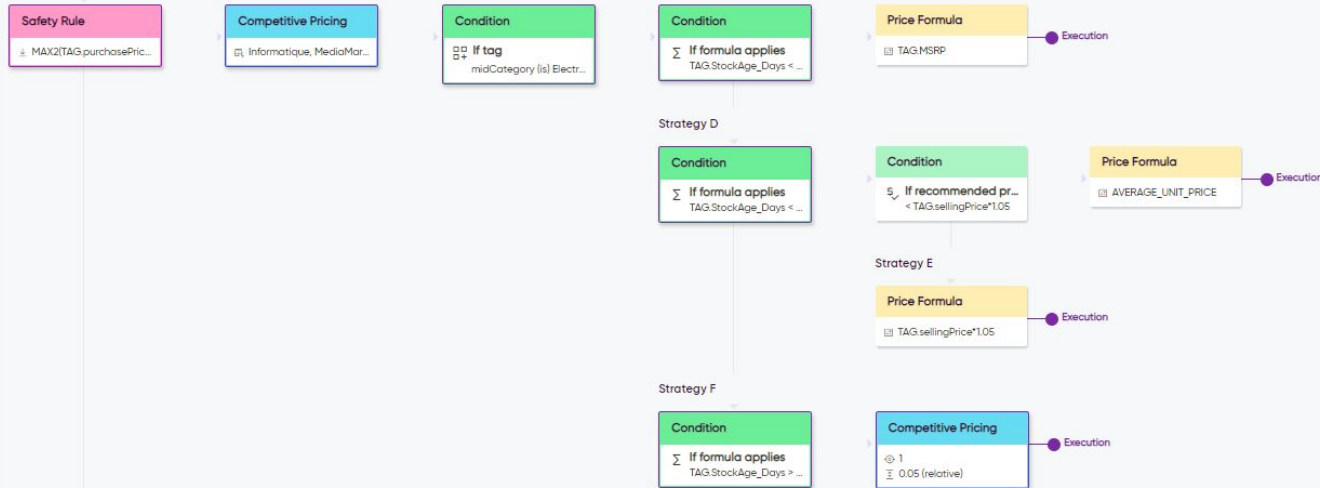
Product name: NETGEAR 10 Gigabit SR SFP+. 10pk network transceiver module 10000 Mbit/s SFP+ Price: 1,813.20€ Min price boundary: 1,813.20€ Max price boundary: 1,000,000.00€

More info ^

Product Information	
BronzeTier	0.9
CurrencyGerman	31
Days_To_Season_End_Date	31
deliveryTime	ordered before 4:00 PM on workdays, tomorrow at home
ean	0606449087840
imageUrl	https://cdn.sicomputers.nl/media/catalog/product/icecatconnect/14/49...

Offers			
Shop name	Unit price	Delivery cost	Domain
CAPS	1838.99	3.95	tweakers.nl
CAPS	1838.99	9.95	tweakers.be
Redable.nl	1906.96	0	tweakers.nl
Redable.be	1906.96	0	tweakers.be
Proshop.nl	1913.19	6.99	tweakers.nl

Strategy C



**Thank you
for your participation.**

